



## **QUALITY POLICY STATEMENT.**

Management and staff at S. Lester Packing Materials Ltd are dedicated to the principle of never ending improvements in product quality, reliability & customer service excellence.

Our principal aim is to always supply to our customer's first class quality, reliable packaging solutions with unrivalled levels of customer service that conform exactly to stated, agreed specifications, order requirements and any other underpinning relevant statutory or regulatory requirements.

The establishment of our QEMS is therefore the foundation to establish a company culture committed to continual improvement and is linked to the company <u>vision</u>.

Our QEMS is based on the requirements of BS EN ISO 9001, BS EN ISO 14001 and the FSC Chain of Custody standard and the company is fully committed to fulfilling these and other pertinent agreed requirements. The system has been developed to enable full integration of in-house, product, industry best practice and client specific requirements.

We are dedicated to continuous improvement, we invest in the latest machinery and cutting edge modern technology to place us at the forefront of our industry and are fully committed to the responsible sourcing of FSC certified materials, in line with S. Lester Packing Materials FSC product group schedule and chain of custody certification.

risks, including the elimination of product / service QEMS defects or other potential QEMS issues at the earliest stage possible. This in turn improves the overall efficiency of the organisation and supports with the achievement of the established QEMS objectives and customer satisfaction.

Top management will demonstrate leadership and commitment through the implementation of the QEMS, including the formulation, monitoring and measurement of QEMS objectives.

This policy will be communicated to all employees and when requested, stakeholders and or interested parties including sub-contractors that may be working on our behalf.

Top management will review this policy and formulate QEMS objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

Signed:

Steve Hutchinson. Managing Director. 8<sup>th</sup> June 2017.